

RESTORE2™ ENTRY LEVEL

Soft Signs

- Core soft signs

Life threatening emergencies

- Chest pain, heart attack, stroke

Reference

- Narrative what's normal for the resident

Vital Signs & NEWS2

- Vital signs pathway
- Un-recordable vitals pathway
- Repeat vital signs programming

Escalation

- Static escalation pathway

Structured Communication

- Static SBARD

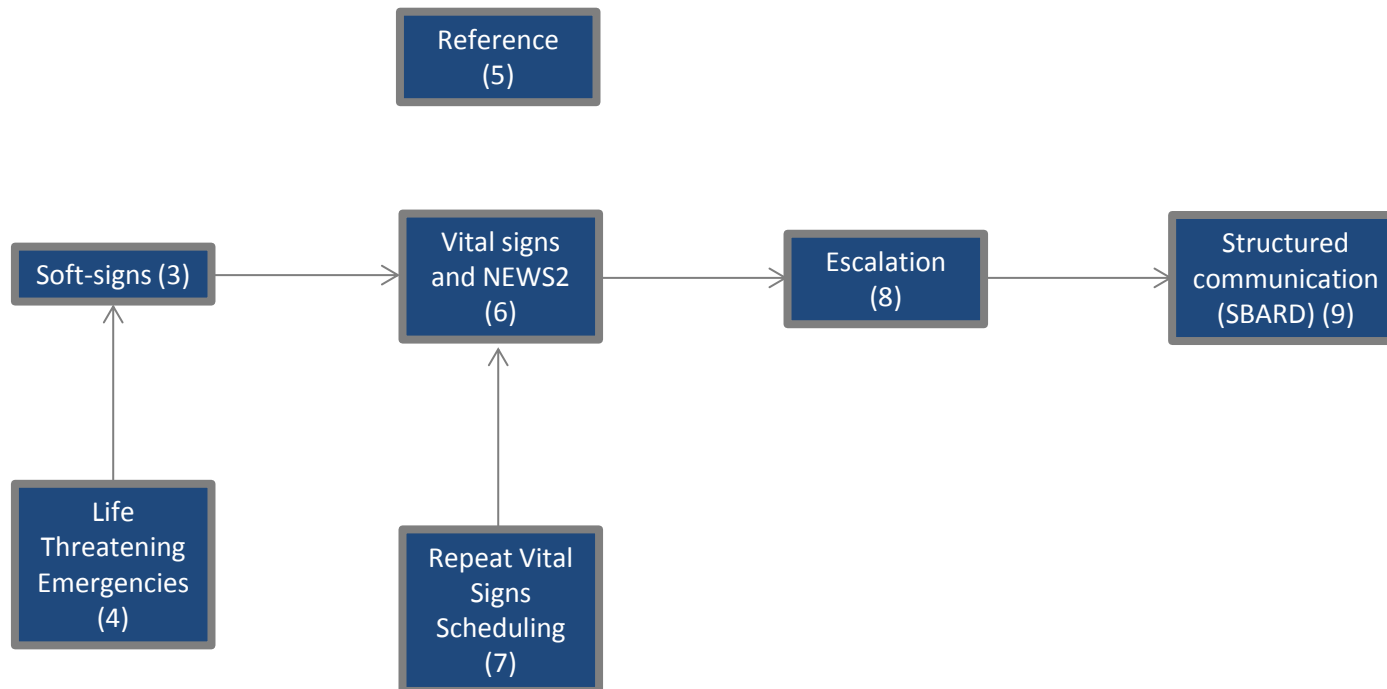


Recognise Early Soft Signs, Take Observations, Respond, Escalate

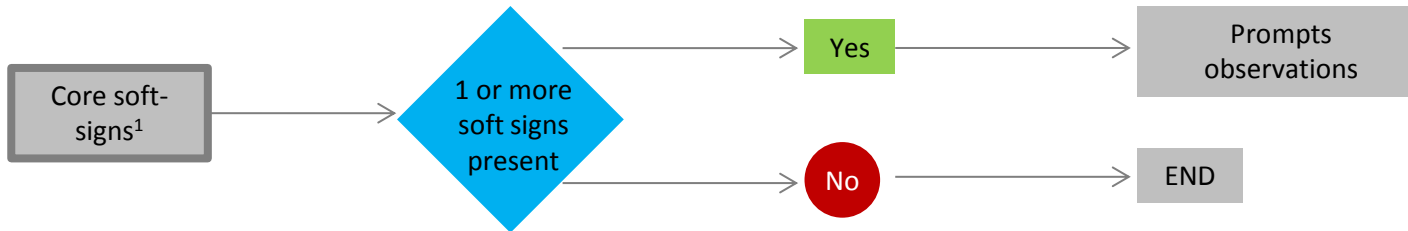
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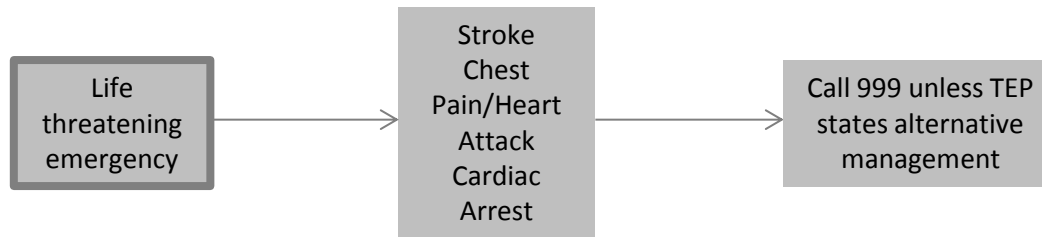


Soft Signs ENTRY LEVEL



- 1**
- Worse than normal lethargy or withdrawal or anxiety/agitation/ apprehension or not themselves
 - Increasing (or new onset) confusion or less alert than normal
 - Worsening shortness of breath (can't talk in sentences), chestiness or fast breathing
 - New or increasing oxygen requirement
 - Off food, reduced appetite, reduced fluid intake
 - Diarrhoea, vomiting or dehydration (dry lips, mouth, sunken eyes, decreased skin tone)
 - New offensive/ smelly urine or can't pee/reduced pee/reduced catheter output
 - Shivery, fever or feels very hot, cold or clammy
 - Can't walk or 'off legs', less mobile/ co ordinated
 - Increased or new onset pain
 - Cold hands/feet or worsening skin colour or puffiness, mottling or rash
 - Observations significantly different from normal, including blood sugars
 - Any concern from the resident, family or carers that the person is not as well as normal

Life Threatening Emergencies ENTRY LEVEL





Vital Signs and NEWS2 ENTRY LEVEL

¹. Excludes consciousness and RR

Direct route into vital signs

Vital Signs & NEWS2

Via soft signs

- Respiratory rate
- SpO₂ Scale 1
- SpO₂ Scale 2
- Supplementary oxygen
- Systolic BP
- Pulse
- Consciousness
- Temperature

1 or more measured but un-recordable¹

Each un-recordable vital sign scored as 3 to max score =6

Yes

Total NEWS2 calculation

Escalation

All vital signs measured?

Complete

No

Mandatory completion of missing vital sign(s)

Repeat Vital Signs Scheduling ENTRY LEVEL

NEWS2 ¹	Time to next vital signs ²
0	12 hours
1	6 hours
2	2 hours
3-4 (inc. single score 3)	30 mins
5-6	15 mins
7+	Cont



Escalation ENTRY LEVEL

